



Llywodraeth Cymru
Welsh Government

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Spring School on Primary Health Care

Wednesday, 25 April 2018

Radisson Blu Plaza Hotel, Bratislavska cesta 8, 1000 Ljubljana, Slovenia

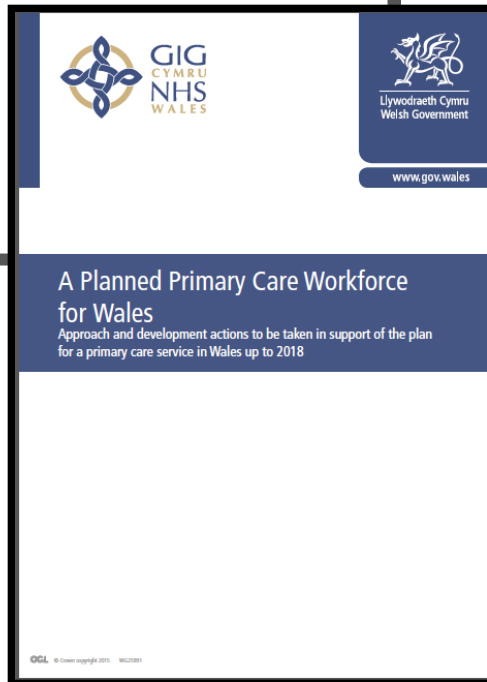
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The National Primary Care Plan for Wales



- Primary Care Front and Centre (*OECD Review*)
- Direct Investment - £43m in 2016/17
- Primary Care Clusters (64)
 - Planning care locally
 - Improving access and quality
 - Equitable access
 - A skilled local workforce
 - Strong leadership
 - **Health, Social Care and Sport Committee Inquiry**
- Primary Care Workforce Plan
 - Ministerial Taskforce
- Prudent Healthcare
- Welsh Language Culture
- Communications Strategy
- Recruitment Campaign – *Train, Work, Live*
- **Government Commitment**
- National Strategy – *Delivering Prosperity for All*
- **Parliamentary Review**
- **New NHS Plan**

WHO Alma Ata Declaration 1978

- Government Commitment
- Clusters
- Public Health Initiatives (PHW & Legislation)
- Community Referral
- Personal Responsibility
- Integrated Whole System Approach / Planned & Unscheduled Care, OOH, Social Care
- **Multidisciplinary Primary Health Care Teams**



*2018 welcomes two important anniversaries for health. In the UK, the National Health Service (NHS) will be 70 years old in July, and the global health community will mark the 40th anniversary of the Alma-Ata Declaration at a conference on Oct 25–26 in Almaty, Kazakhstan. Common to both anniversaries will be recognition of universal health coverage (UHC) as a goal, and the place of **primary health care** in achieving that goal*

Pathfinder & Pacesetter Initiatives

Referral & Demand

- Acute Clinical Outreach Team
- Telephone Triage in GP practices
- New workforce models - 111 integration
- 2 ODTG teams glaucoma service
- Enhanced Care @ Home
- Clinical Pathway Transformation

Primary Care Support

- MDT admin & clinical support
- Enhance recruitment package for new GPs
- PC Support Units using MD Teams
- Support Staff & Cluster deliver alternative models
- Develop an MDT to deliver locum cover

Pharmacy & MDT Roles

- Practice & Cluster based clinical pharmacists
- Community pharmacy domiciliary visits
- Specialist Palliative Care Pharmacists
- Antibiotic Prescribing
- Physios in Practice
- Pharmacists in Care Homes
- Stoma Care Service
- Pharmacist-led Insomnia + HF services
- Social Workers
- OTs
- Social Prescribers

New Models for PrimaryCare

- Telephone Triage in GP – nurse led & networked (Neath)
- Social Enterprise of GP practices pooling funds and services (Powys)
- Federation of Practices (Bridgend)
- Multidisciplinary Practice approach (Prestatyn)

Cultural & Behavioural Change

- Behavioural change on medicines taking
- Prevention through CVD assessment at cluster level
- Social Prescribing through SP coordinators (Torfaen)
- Choose Well and Minor Ailment Schemes

Funding for 24 projects on 'Once for Wales' basis – greater integration with Social Care Services needed

Cluster Priorities & Initiatives

Public Health

- Illness Prevention
- Health Promotion

- Support & encourage patients to manage conditions through non-medical interventions
- Improve take up of bowel & cervical cancer screening services

Patient Responsibility

Care Closer to Home

- Development of a cluster triage/acute care/home visiting service
- Build upon existing practice based pharmacy model
- Social Prescribing tool or practitioner developments; continuation of partnership with 3rd sector

Health & Wellbeing
Social Prescribing

MDT Working

- Analyse workload in to ensure effective use of resources and further develop primary care team
- Sustainability & workforce planning
- Inter-cluster working; workflow organisation
- Work collaboratively with other PC contractors
- Development of multi-skilled approaches
- Fully integrate general practice support around GP practice teams
- Improve multi-disciplinary involvement at cluster meetings

Workforce

Pathway Redesign through Value-based Healthcare

- Cluster clinical governance for IT interoperability & networked service provision (Vision 360)
- Further promote WebGp & fully evaluate benefits
- Working to develop meaningful clinical outcome measures
Develop Clinical Portal – Practice/Cluster/HB Peer Review & Quality

Informatics



REPUBLIC OF SLOVENIA
MINISTRY OF HEALTH



CENTER ZA ZDRAVJE IN RAZVOJ
CENTRE FOR HEALTH AND DEVELOPMENT
MURSKA SOBOTA



EUROPE

NIJZ National Institute
of Public Health

Thank you / Diolch

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